

## TROUBLESHOOTING DOCUMENT

### DISPOSITION OF PROBLEM

Lose of colour on Tapware (Chipping, scratching and corroding)

Most problems occur with the coloured finishes as these are either Electroplated or PVD whereas chrome is fully plated (much harder wearing) but still susceptible to harsh cleaners

### CAUSES OF PROBLEM

1. Cleaners especially Eco friendly cleaners are the worst as they are plant based and usually citrus which is basically an acid, if sprayed on and wiped then washed off should not cause any problems, if sprayed on and left the corrosive process will eventually breakdown the finish of the tap. Bleach is by far the worst for damaging tapware
2. Any abrasive cleaner which is basically all cream cleaners will eventually after continuous use wear down the colour to the base metal
3. Rings and watches are a big cause of chipping and scratching
4. Hard water: Calcium and limescale buildup is hard to remove and is quick to build up if taps not cleaned regularly coloured Taps are easily damaged when this buildup is removed

### REMEDIES

Clean your coloured Tapware after every use with a moist microfibre clothe using no chemicals at all, or rinse the taps thoroughly with clean water after using household cleaning products

ALL THESE PRODUCTS HAVE BEEN AFFECTED BY HOUSEHOLD CLEANERS



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